## SEMESTER V / VI

## USCOD520/USCOD620 - CONSUMER GUIDE AND EMPOWERMENT

Year/	Course	Title of the	Course	Course	No.	Credits	Marks
Semester	Code	course	type	category	of.		
III/V/VI	USCOD520/	Consumer	Theory	Skill	Hours	2	40+60
	USCOD620	Guide and		Based	2		
		Empowerment		Elective			

## **Course Objectives**

- 1.To understand the advantages and limitation of the consumer movement and the right of consumer
- 2.To understand the role of the consumer guidance society of India
- 3.It get information about demerits or defects of products from consumer and suggests remedial measures
- 4. Students learn food safety and standards authority of India
- 5. Students will be able to appreciate the emerging questions and policy issues in consumer law for future research

## **Course Learning Outcomes (CLO)**

- 1.Gain knowledge on Consumer Movement
- 2. Apprehend Knowledge on Right to Information act
- 3. Acquire Theoretical Knowledge Consumer Protection act
- 4. Know About FSSAI 2006 Act
- 5. Have In-Depth Knowledge on Certification Marks

# CO's consistency with PO'S

CO	PO1	PO2	PO3	PO4	PO5	PO6
1	Н	M	Н	Н	Н	Н
2	Н	M	Н	Н	Н	Н
3	Н	Н	M	Н	M	M
4	M	Н	Н	M	Н	M
5	Н	M	Н	Н	Н	M

(Low - L, Medium - M, High - H)

### CO's consistency with PSO'S

CO	PSO1	PSO <sub>2</sub>	PSO3	PSO4	PSO5	<b>PSO6</b>
1	Н	M	Н	Н	Н	Н
2	Н	M	Н	Н	Н	Н
3	Н	Н	M	Н	M	M
4	M	Н	Н	M	Н	M
5	Н	M	Н	Н	Н	M

(Low - L, Medium - M, High - H)

#### **Course Syllabus**

#### **Unit I: Consumer Awareness Movement**

(6 Hours)

- 1.1 Consumer Awareness Movement (K<sub>1</sub>, K<sub>2</sub>)
- 1.2 Gandhiji`s quote Brief History (K<sub>1</sub>, K<sub>2</sub>)
- 1.3 Main features and Provision for Consumer Rights (K<sub>1</sub>, K<sub>2</sub>)
- 1.4 Responsibilities towards each Right (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>)
- 1.5 Critical Awareness (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>)
- 1.6 Environmental concern and United Nations Guidelines (K<sub>1</sub>, K<sub>2</sub>)

## **Unit II: Right to Information**

(6 Hours)

- 2.1 Right to Information Act (K<sub>1</sub>, K<sub>2</sub>)
- 2.2 Public information Officer and Assistant  $(K_1, K_2)$
- 2.3 Supply of Information to Associations (K1, K2, K3)
- 2.4 Time period for supply of Information  $(K_1, K_2)$
- 2.5 Appeals and Complaints (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>)
- 2.6 Third party Information and Disclosure (K<sub>1</sub>,K<sub>2</sub>,K<sub>3</sub>)

#### **Unit III: Consumer Protection Act 1986**

(6 Hours)

- 3.1 Consumer Protection Act 1986 (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>)
- 3.2 Preliminary (Introduction, commencement and application) (K<sub>1</sub>, K<sub>2</sub>)
- 3.3 Consumer Protection Council (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>)
- 3.4 Establishment, Composition, Jurisdiction, Complaint, Manner, Procedure on Receipt of Complaint finding, Appeal (K<sub>1</sub>, K<sub>2</sub>)
- 3.5 Finality of order -limitation Period (K<sub>1</sub>, K<sub>2</sub>)
- 3.6 Administrative control and Enforcement of Orders by the Redressal Agencies  $(K_1, K_2, K_3)$

### **Unit IV: FSSAI ACT 2006 (Food Safety and Standards)**

(6 Hours)

- 4.1 FSSAI Act 2006 (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>)
- 4.2 Food safety and standards Authority of India (K<sub>1</sub>, K<sub>2</sub>)
- 4.3 General provisions as to Articles of Food  $(K_1, K_2)$
- 4.4 Compliance steps of FBO (K<sub>1</sub>, K<sub>2</sub>)
- 4.5 Liability of the Manufacturers, Packers, Wholesalers, Distributors and Sellers Food Recall Procedures  $(K_1, K_2)$
- 4.6 Offences and penalties, General Provisions relating to Penalty (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>)

# **Unit V: Certification Agencies - Certification Mark**

(6 Hours)

- 5.1 Certification Agencies ( K<sub>1</sub>, K<sub>2</sub>)
- 5.2 Certification Marks, BIS Hall Mark, AGMARK, ISI Mark, FPO Mark (K1, K2, K3)
- 5.3 Vegetarian and Non Vegetarian Mark, Geographical Indication Mark (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>)
- 5.4 Significance of Certification Mark  $(K_1, K_2)$
- 5.5 Bureau of Indian Standards (K1, K2, K3)
- 5.6 Objectives and Activities (K<sub>1</sub>, K<sub>2</sub>)

### **Text Books:**

- 1.E-books available in the FSSAI website like
- 2.Dart, Pink, Yellow and Orange books
- 3. Newsletters (quarterly publications) of State Consumer Knowledge Helpline Resource Management Portal (SCHKRMP)

  4. "Nugarvor Kavasam" a publication by the Department of Civil Supplies and Consumer

## **Web Resources:**

- www.consumer.tn.gov.in publications
   www.consumeradvice.in publications

# SEMESTER IV USCOC420 - Skill Based Elective -ENTREPRENEURIAL DEVELOPMENT

Year/	Course	Title of the	Course	Course	No.	Credits	Marks
Semester	Code	course	type	category	of.		
II/IV	USCOC420	Entrepreneurial	Theory	Skill	Hours	2	40+60
		Development		Based	2		
				Elective			

# **Course Objectives:**

- 1. To understand about entrepreneurship and its functioning.
- 2. To know the financial institutions funding entrepreneurs.
- 3. To generate business ideas and its scope of implementation.
- 4. To understand the role of Government in developing entrepreneurship.
- 5. To realize the impact of entrepreneurs in economic growth.

### **Course Learning Outcomes(CLO):**

- 1. Students understand the basic concepts of entrepreneurship and its functioning.
- 2. Students were able to select the best financial institutions for business as per the needs.
- 3. Students generated best innovative business ideas.
- 4. Students bridged the gap between Government and entrepreneurs.
- 5. Students made an impact on the development of economy.

## **COs consistency with POs**

CO	PO	PO	PO	PO	PO	PO
	1	2	3	4	5	6
1	M	M	M	M	M	M
2	M	Н	M	Н	Н	M
3	M	M	Н	M	Н	M
4	Н	M	M	M	M	Н
5	M	M	M	M	Н	Н

(Low - L, Medium - M, High - H)

### **COs Consistency with PSOs**

CO	PSO	PSO	PSO	PSO	PSO	PSO
	1	2	3	4	5	6
1	H	M	M	H	M	M
2	M	H	M	H	Н	M
3	M	M	Н	M	Н	M
4	H	M	M	H	M	H
5	M	Н	Н	M	H	H

Low - L, Medium - M, High - H

### **Course Syllabus**

# **Unit I: Concepts of Entrepreneurship**

(6 Hours)

- 1.1 Meaning and definition of entrepreneurship  $(K_1, K_2, K_3)$
- 1.2 Types of entrepreneurship  $(K_1, K_2, K_3, K_4)$
- 1.3 Qualities of entrepreneurs (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 1.4 Classifications of entrepreneurs (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 1.5 Factors influencing entrepreneurship (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 1.6 Functions of entrepreneurship (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)

## **Unit II: Industrial Finance to Entrepreneurs**

(6 Hours)

- 2.1 Introduction to SFC's (State Finance Corporation) (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>)
- 2.2 Explanation about SIDC'S (Small industries development corporation Limited) (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 2.3 Introduction and brief achievements in SIPCOT (State Industries promotion corporation of Tamil Nadu) (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 2.4 Introduction to DIC'S (District Industries centre) (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 2.5 Explanation to Commercial Banks measures and achievement (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 2.6 Introduction to Small Industrial Development Banks of India (SIDBI) (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)

## **Unit III: Project Management**

(6 Hours)

- 3.1 Introduction to Business Ideas (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>)
- 3.2 Business Generation techniques (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 3.3 Identification of Business opportunities (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 3.4 Checking feasibility for the study (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 3.5 Analysis of the project Report (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 3.6 Project life cycle and classification (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)

## **Unit IV: Entrepreneurial Development Programme**

(6 Hours)

- 4.1 Introduction to EDP( $K_1$ ,  $K_2$ ,  $K_3$ )
- 4.2 Role Relevance of EDP (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 4.3 Achievements in the sector (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 4.4 Role of the government  $(K_1, K_2, K_3, K_4)$
- 4.5 Organising programmes towards the development  $(K_1, K_2, K_3, K_4)$
- 4.6 Benefits to Rural Entrepreneur (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)

# **Unit V: Entrepreneurial Growth**

(6 Hours)

- 5.1 Introduction to economic development and Growth(K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 5.2 Role of Entrepreneur and their growth (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 5.3 Small scale entrepreneurs (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 5.4 Women and Entrepreneurship (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 5.5 Challenges faced by women entrepreneurs (K<sub>1</sub>, K<sub>2</sub>, K<sub>3</sub>, K<sub>4</sub>)
- 5.6 Innovation process and Development of entrepreneurial skills during Pandemic period ( $K_1$ ,  $K_2$ ,  $K_3$ ,  $K_4$ )

#### **Text Books:**

Entrepreneurial Development Dr.Radha, Prasana & Co Triplicane Chennai

#### **Reference Books:**

- 1. Entrepreneurial Development Renu Arora S .K Sood.
- 2. Entrepreneurial Development S.S.Khanka S chand & Company Ltd New Delhi

- 3. Entrepreneurship CA (Dr.) Abha Matuhr University of Delhi
- 4. Innovation and Entrepreneurship Peter F. Drucker
- 5. Entrepreneurship Development and Management in extension M. Priyadharshini S. Janani T.N.Sujatha et.al.,

### **Web Resources:**

- 1. <a href="https://balancesmb.go">https://balancesmb.go</a>
- 2. <a href="https://www.freebookcentre.net">https://www.freebookcentre.net</a>
- 3. The secrets of successful entrepreneurship (audio book) Stephen Hawley <a href="www.audible.in">www.audible.in</a>
- 4. <a href="https://www.inc.com">https://www.inc.com</a>
- 5. <a href="https://www.pdfdrive.com">https://www.pdfdrive.com</a>>entrepreneur